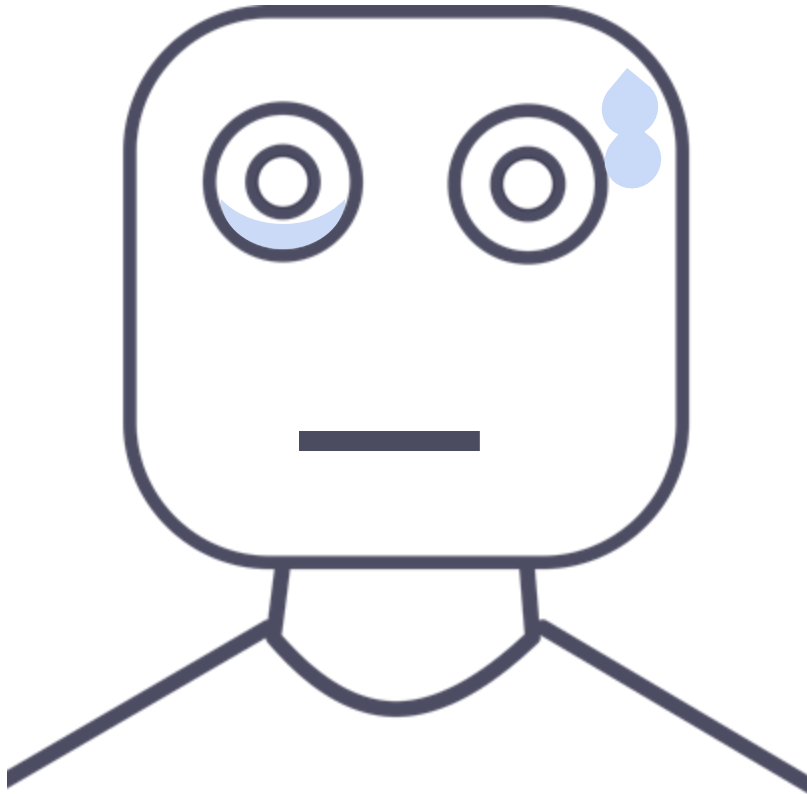




Deliver the in-person experience online

Engagement and Collaboration in Financial Services



Hello I'm Claudia, your virtual assistant.
Please type your questions.



Hello, I would like to find out the status of
a reimbursement.



I hesitate between several results. You can
ask me your question(s) again.



How long does it typically take to get
paid?



I don't understand what you meant.



Can I speak with a real person, please?



I'm here to chat anytime you like.

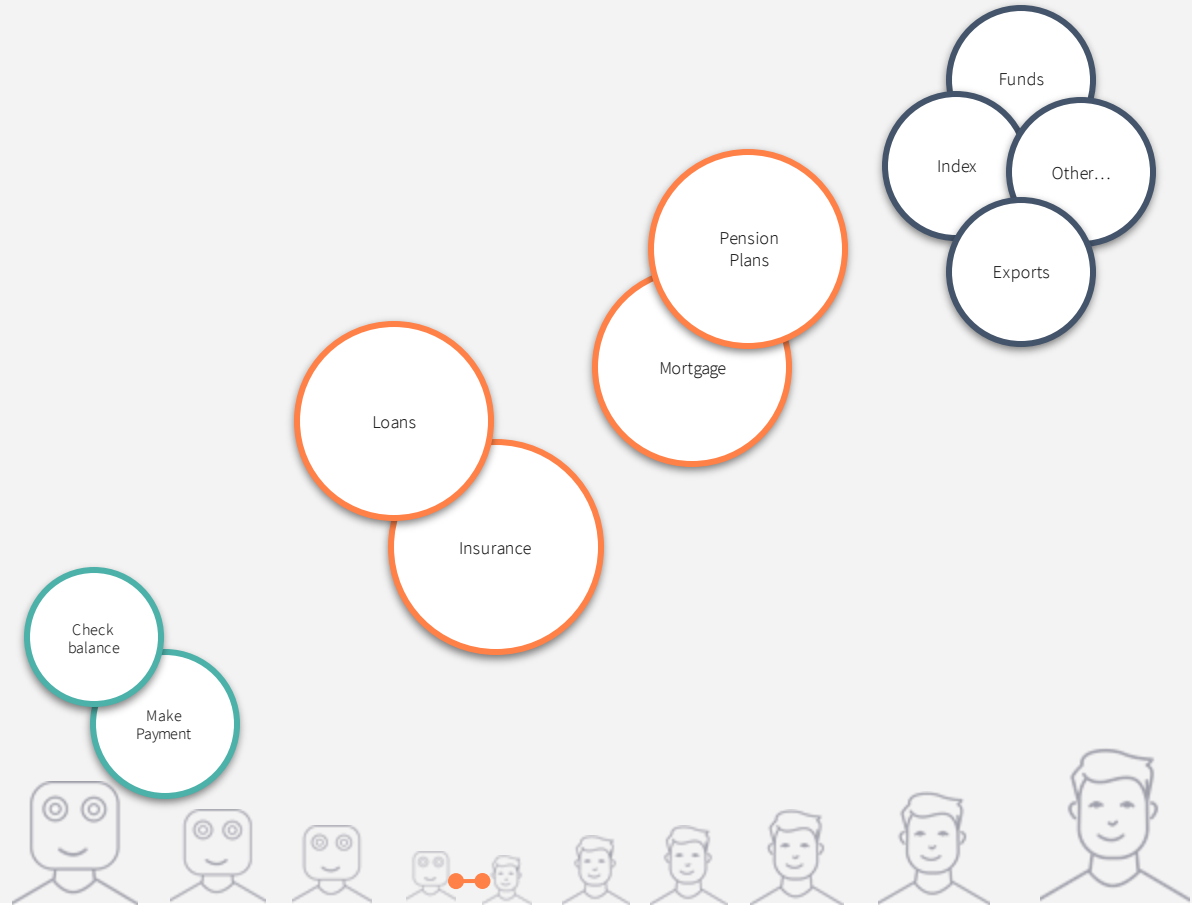
Banks have to find the right balance

between automated and 1:1 human conversations

+

Life Impact & Complexity

-



Type of support/advice required

Our proposition:

- ✓ Cloud and on premise deployment
- ✓ No download required
- ✓ Mobile enabled (through the SDK)
- ✓ Open API for straightforward integrations





Loyal existing customers are
67% more profitable than new ones.

THE ULTIMATE GOAL FOR BANKS

Long-term financial partners

100%

focus financial services sector

Retail
Banking

Private
Banking

Wealth & Asset
Management

Corporate
Banking

INTESA  SANPAOLO

 UBS

Millennium
bank

AON


SwissLife

 BANK OF
SCOTLAND

PostFinance 

 SOCIETE
GENERALE

 BARCLAYS

CORNÈR 

 Münchner Bank

 Deutsche Bank

100%

focus financial services sector

Retail
Banking

Private
Banking

Wealth & Asset
Management

Corporate
Banking

-50%

Cut customer support
calls in half

90%

Propensity to
recommend

4X

Scheduled meetings
compared to in-branch

Want to find out more?

▶ **Stand 4** ◀

Thanks!